



SAFETY AT HOME. CONFIDENCE ON THE GO.

Personal emergency response, medication support, GPS-enabled options and live operator services that help people live independently with confidence.

- ✓ 24/7 access to trained emergency-response operators
- ✓ In-home, mobile and watch-style help devices
- ✓ Medication dispensers and live reminder calls
- ✓ Caregiver visibility, accessible triggers and customized response plans



Support that goes where life takes you.

WHAT'S INSIDE



EMERGENCY RESPONSE SYSTEMS

Reliable ways to request help at home and in the community.

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DEMENTIA & MEDICATION SUPPORT

Tools that support wandering risk, caregiver awareness and medication routines.

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ACCESSIBLE & PERSONALIZED SERVICES

Custom solutions designed around the person's needs, abilities and environment.

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PROFESSIONAL REFERRALS & PROGRAMS

A practical layer of support between visits and across care settings.

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INQUIRIES & REFERRALS

Let's build the right safety plan together. We're here to help.

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360-303-4632



office@safetylineusa.com



www.safetylineusa.com

A Push of a Button Away, Safety 24 Hours a Day.

SafetyLine provides non-clinical response and support services. Features and availability vary by device, coverage area, payer and program.



Personal Emergency Response Systems

Reliable ways to request assistance at home and in the community.



One press connects the client with an operator who follows the documented response plan and contacts emergency services or designated responders as appropriate.



IN-HOME SYSTEMS

- Landline and wireless LTE options
- Two-way voice through the base unit
- Water-resistant wearable buttons
- Optional fall-detection button



MOBILE / myCONNECT

- Built-in two-way voice and 4G LTE
- Location services where supported
- Advanced or extended-battery modes
- Optional fall detection by mode



WATCH-STYLE OPTIONS

- Wrist-worn access to help
- Two-way communication
- Location and fall-detection options
- Designed for active community use

HOW A HELP CALL WORKS

1



PRESS

Client activates the help button.

2



CONNECT

The system places a two-way call.

3



ASSESS

The operator follows the response plan.

4



RESPOND

Help or designated contacts are reached.

Fall detection is supplemental and may not detect every fall.
Cellular and location-based services depend on device settings and coverage.



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Safety Beyond the Emergency Button

Tools that support wandering risk, caregiver awareness, medication routines and scheduled live reminder calls.



DEMENTIA, WANDERING & CAREGIVER SUPPORT

- ✓ GPS-enabled device options for individuals with wandering or exit-seeking risk
- ✓ Caregiver or family app with location visibility where supported
- ✓ Geofencing, first-movement and activity features on selected devices
- ✓ Documented response instructions and authorized contact notifications

Best fit: dementia-related disorders, cognitive changes, autism-spectrum needs, community separation risk and vulnerable adults.

MEDICATION ADHERENCE SUPPORT

- Monitored and non-monitored medication dispenser options
- Scheduled dispensing with audible/visual prompts, lockable access and caregiver alerts where supported

DEVICE-FREE SERVICE

LIVE OPERATOR REMINDERS

- A live operator calls at scheduled times - no device is required.
- Reminders can include medications, meals, blood-sugar checks, appointments, hydration or other approved routines.
- The schedule, message and contact preferences are customized for the client.

Non-clinical service; coverage varies. Does not replace clinical advice, caregiver supervision or emergency response.



BUILT AROUND THE INDIVIDUAL CARE PLAN



AUTHORIZED CONTACTS

Family, caregivers
or program staff



RESPONSE INSTRUCTIONS

911, responders,
security and lockbox



CARE-TEAM COMMUNICATION

Incident reports or
notifications by authorization



SERVICE MATCHING

Device, mode, prompts
and escalation pathway

Location technologies are supplemental tools and may not identify an exact location at all times.
Device capabilities vary.



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Access Designed Around the Person

Customization helps SafetyLine serve people with different mobility, communication, sensory and cognitive needs.



1. ASSISTIVE ACTIVATION

- ✓ Sip-and-puff activation for people unable to press a standard button
- ✓ Pillow-switch and light-touch options
- ✓ Wearable or bedside configurations based on need



2. CUSTOMIZED PROMPTS

- ✓ Adjustable voice, vibration, LED and volume settings on supported devices
- ✓ Multilingual prompts and service options where available
- ✓ Reminders for medications, meals, blood-sugar testing and other approved routines



3. HOME ACCESS & MULTI-USER SUPPORT

- ✓ Loaner lockbox options for eligible clients
- ✓ Additional buttons can support more than one person in the home
- ✓ Responder, hidden-key and building-access instructions documented at setup



4. CARE-TEAM CONNECTION

- ✓ Authorized incident reporting and notification pathways
- ✓ Communication with case managers, home health, hospice and designated care teams
- ✓ Equipment status checks, testing and troubleshooting support



The goal is not simply to provide a device - it is to create a usable safety plan that matches the client's abilities, routine, home environment and support network.

Accessibility configurations and languages depend on selected equipment and monitoring-center support.



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A PRACTICAL LAYER OF SUPPORT BETWEEN VISITS

SafetyLine helps extend access to assistance beyond the hospital, clinic, facility or care-management encounter.



WHO MAY BENEFIT

- Individuals returning home after hospital, rehabilitation or skilled-nursing care
- People living alone or with limited caregiver availability
- Clients with fall risk, mobility changes or difficulty reaching a telephone
- People with cognitive, sensory or physical limitations
- High-risk members with repeated emergency or inpatient utilization
- Caregivers who need another pathway for help and escalation



WHERE SAFETYLINE FITS

- Hospital-to-home and transitional-safety programs
- Home health, hospice and community care coordination
- Aging, disability, Medicaid-waiver and WA Cares programs
- Dementia, wandering and caregiver-support initiatives
- 55+ communities, adult family homes and supportive housing
- Schools, transportation, workforce and other customized safety programs

SIMPLE REFERRAL-TO-ACTIVATION WORKFLOW

1



REFER

Send approved client and contact information.

2



ENGAGE

SafetyLine contacts the client or representative.

3



MATCH

Select the appropriate device and service plan.

4



ACTIVATE

Configure, deliver, orient and test.

5



SUPPORT

Monitor, document and follow the response plan.



RAPID ACCESS

Emergency-response access while other services are being arranged.



DOCUMENTED COMMUNICATION

Authorized notifications and incident information for the care team.



FLEXIBLE PROGRAM DESIGN

Individual referrals, pilots, bundles and per-member programs by arrangement.

Program outcomes depend on eligibility, engagement, clinical factors, payer design and implementation.
No utilization or savings outcome is guaranteed.



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Let's Build the Right Safety Plan

Tell us about the person, the setting and the desired outcome.
SafetyLine will help identify an appropriate service option.

SERVICE ACCESS & FUNDING PATHWAYS

Coverage and authorization vary. Ask SafetyLine to help review the appropriate pathway for the client or program.

- Private pay with month-to-month service and no long-term contract
- Washington Medicaid/COPES and eligible aging or disability programs
- WA Cares and DDA Assistive Technology pathways
- PACE, Providence ElderPlace and other approved community programs
- Long-term care insurance, Labor & Industries, VA or Tribal arrangements where authorized
- Hospital, health-plan, employer or community-funded programs by contract

Helpful referral information

- Client and authorized representative contact information
- Home address and service setting
- Mobility, fall, cognitive, medication or wandering concerns
- Preferred responders, care-team contacts and access instructions
- Payer, authorization or program information when applicable



**SCAN TO
VISIT SAFETYLINE**

Inquiries or Referrals



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and personalized support.



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