Care Beyond Compare:
The Family Resource Home Care Difference

Scale
- Largest in the Pacific Northwest with more locations in Washington, Oregon and Idaho than any other agency.
- The longest running home care agency with over 55 years in business.

Satisfaction
- Third-party survey and satisfaction monitoring of both clients and employees.
- Monthly review of all survey results and online reviews – highly rated by clients and employees online.

Skill
- Hands-on skill labs at each location for caregiver training.
- Over 100 training courses, including certified areas such as dementia, behavioral health and end-of-life care.

Safety
- Routinely surveyed and audited by state agencies with excellent safety and inspection records.
- Monthly internal audits performed by in-house Quality Department.

Security
- Stringent hiring process and extensive background checks for all employees.
- Fully insured, licensed and bonded with theft, accidental, liability coverage above state requirements.

Supportive
- Care provided anywhere – private home, assisted living, memory care, family member's home – even on vacation.
- Care changes as your needs change - no contracts and no minimum number of shifts.

Sophisticated
- 24/7/365 live (not on-call) support by Family Resource employees, not outsourced call center.
- All payor types: private pay/out-of-pocket, long-term care insurance, VA, Medicaid, Medicaid buy-up (Idaho).

Successful
- Extensive involvement and leadership in state and national industry advocacy groups and legislative outreach.
- Most awarded home care agency in the region, with dozens of Best of Home Care and local awards.

For care beyond compare, contact us.

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