## helping you live well your way







When it comes to caring for a loved one, there is no simple right or wrong answer. We all do the best we can with the resources we have. Family Resource Home Care is dedicated to providing the day-to-day support people need, where they feel most comfortable, while constantly asking ourselves how we can serve people better.

We believe care is not a service you provide, but a connection you feel. This view drives our commitment to supporting best practices, honest communication and experienced caregivers who genuinely care.

# flexible, customized caregiving & support

Family Resource Home Care provides home care assistance to help our clients live at home comfortably and independently. We celebrate the fact that every one of our clients is unique. Meeting their needs and keeping things on their schedule is always our goal.

Our caregivers are available for as little as two hours once a week — up to continuous 24/7 care. We respond to your changing needs and provide peace of mind by making an on-call supervisor available for emergencies 24-hours a day.

- Personal Care
- Meal Preparation
- Errands & Transportation
- Companionship
- Light Housekeeping
- Dementia/Alzheimer's Care

- Nurse Delegation
- Home Health
- Transitional Care
- Respite Care
- Fnd of Life Care
- Hourly/Live-in

### the difference is in the details

We know that the details matter. From making a good match with a caregiver you will love, to care planning, scheduling, and supervision, we will work with your family to make your experience with Family Resource go smoothly.

Getting to know people and their preferences. Building partnerships of trust and kindness. Anticipating needs. These are some of the small, but meaningful ways we go beyond the common care plan.

We never stop thinking about how we will meet the needs of our clients and communities today, tomorrow, and every day after that.



#### Comfort

We all cherish our independence. As we get older, we sometimes need support to live where we want and do the things we enjoy. We work to bring the whole family comfort in knowing their loved one is in a healthy and safe environment.

#### Connection

Caring for someone takes skill, caring about someone takes compassion.

Our experienced caregivers are chosen for their ability to foster the personal relationships we hold dear.

#### Commitment

Working together, we provide personal service, communication and top quality care. We maintain regular contact with clients and caregivers, and are responsive to changing needs.



### our clients say it best

Our references are outstanding. Just ask and we'll show you. We have hundreds from clients, adult children, spouses, and health and aging professionals. Our clients frequently use four words to describe us: caring and patient, responsive and reliable.

- "What is truly outstanding about Family Resource Home Care is the extreme lengths to which they go to match the caregivers with the seniors." - Eric G., Son of Client
- "The personality, the expertise, and the bonding that occurred by your caregivers was outstanding." Heinz G., Husband of Client
- "Thank you for your kindness when I called. I was frantic and overwhelmed. I will always appreciate your calmness in my need for help." Terri V., Daughter of Client
- though she is there as Mom's friend rather than just because it is her job. 29 Paul E., Son of Client



Like our name says, we pride ourselves on being a resource for families, offering comfort, connection and reliable guidance. We provide free assessments in homes, hospitals and other facilities, and can usually start care within 24-hours. For us, this kind of personalized support begins with one simple question...

How can we help?

800.775.6380

familyresourcehomecare.com