



LIVING ASSISTANCE SERVICES

Licensed in Oregon

Linn/Benton: 541-928-2061
Marion/Polk: 503-375-2061

250 Broadalbin St. SW, Ste. 250
Albany, OR 97321

Dear Friend,

Thank you for your interest in Visiting Angels Senior Homecare. Visiting Angels is a trusted, established provider of high-quality in-home care services. With many offices across the US and Canada, Visiting Angels has cared for many families over the years. In addition, we work closely with other health care organizations such as local hospitals/clinics, home health agencies, and hospice in order to ensure complete and appropriate care. We consider your needs our top priority and tailor our services around this philosophy.

Our dedicated caregivers have years of caregiving experience and training. They've been thoroughly interviewed, background-checked, reference-checked and drug-screened. They're extraordinary individuals who are caring, kind, and trustworthy...after all, they're Angels!

We provide all manner of in-home care services including companionship, homemaking, personal care and medication services. We set up our services quickly and remain flexible to your changing needs. A unique aspect of our service is that you have the option to play an active role by meeting and selecting your caregiver, in order to ensure good personal compatibility. We don't simply send out a caregiver; we take the time to introduce them to the family and make sure everyone feels comfortable before we begin our services.

Visiting Angels is licensed through the State of Oregon (#15-2100), insured, and bonded. For your peace of mind, we provide worker's compensation insurance and handle our employees' payroll taxes. We are a member of the Oregon Health Care Association (OHCA), Alzheimer's Foundation of America (AFA), National Private Duty Association (NPDA), and the Albany and Salem Chambers of Commerce.

We're very proud of the fact that we've been awarded the Home Care Pulse "Best of Home Care" awards multiple years in a row. We have also received the 2018 Caring Stars award on Caring.com, the 2021 Best of Albany award for Home Health Services, the 2022 Top of the Valley Award, and the Better Business Bureau A+ Rating. Our caregivers and office staff have worked hard to achieve these awards. In addition, we've included testimonials from the families whom we've provided care for previously. We serve Benton, Linn, Marion and Polk Counties.

Give our team a try; it's the best way to experience our high level of commitment and service. If you have any questions, please feel free to contact us by telephone at (541) 928-2061 or by email at VisitingAngelsAlbany@gmail.com. You can also visit our website at www.VisitingAngels.com/albanyOR.

Best Regards,

Mark Wang
Visiting Angels® of
WillametteValley





MISSION STATEMENT:

“Visiting Angels is dedicated to providing seniors with the highest quality of care, treating each individual with respect and compassion, enabling our care recipients to remain safe and independent in their own homes.”

VALUES:

- To provide exceptional services with honesty, integrity, dedication, and professionalism.
- To be fair, understanding, compassionate and respectful of all.
- To be a good corporate citizen in our local community that our employees, clients, and partners can be proud to be associated with.





Testimonials from Care Recipients and their families:

"Your help with my Dad over the last years of his life made everything much better, and I am sincerely grateful" - J.C.

"We would like to thank your entire organization for the excellent care you gave our Mom. Knowing your angels were watching over her made us feel so much better about her last month of confusion and loneliness"
- M.P.

"Thank you for the wonderful care you provided for my Husband. You are truly angels"
- J.M.

"Thank you so much for taking care of not only Dad, but making it easier on the entire family. Until this happened we did not know how important caregivers are. We were lucky to have all of you!" - B. & Family

"We are huge fans of Visiting Angels. They were here in our time of need and met or exceeded our highest expectations. I would highly recommend Visiting Angels to all of my friends and neighbors" - LE

"We were so thankful for your help caring for Dad. He wanted to stay at home and we wouldn't have accomplished it without your compassionate help!"
- M. & Family

"During this difficult time you all became my angels as well as my Husband's and I deeply thank you all" - B.

"Words can hardly begin to express our gratitude for the generous outpouring of love and support our family has received over the past months. We want to thank you in helping us to manage through a most difficult time" - A.H. & Family

"Thank you for the care and support you provided to Mom and our family. Your care is truly a blessing to those you touch" - The G.L. Family

"As an insurance professional, it is important to me to know that when I refer a client to Visiting Angels, they will be well taken care of" - RS

"I feel fortunate I hired Visiting Angels; you are an exceptional group" - D.P.

"What a blessing you have been to our family! You all are so loving and caring, and we thank you for that!"
- S.O.

"We are so blessed to have you and your "angels" working with us. Your caregivers continue to exceed my expectations. They truly do care for Mom like they would their own Mothers. We couldn't ask for any better care for Mom. Having them here makes my life so much easier. Finally, your staff has been so helpful. You have a first class organization and I don't hesitate to tell other families about you" - L.E.

"Your service was excellent and I would very much feel comfortable in recommending your agency to others in need of homecare services" - FD

We Return Calls After Hours Within Fifteen Minutes!

We know how frustrating it can be to leave a voice message and hope for a timely return call. That's why we return calls within 15 minutes.

- Available 24 hours/7 days
- Assisted living facility care
- Up to 24 hour care in your home
- Immediate assistance upon discharge

We know you have questions and concerns. Visiting Angels has solutions. We're here for YOU!

America's Choice In Homecare

Visiting Angels franchised homecare agencies have served hundreds of thousands of families in their homes across the nation. Visiting Angels is the most recognized and respected name in senior home care. We are "America's Choice In Homecare!"

- Affordable care / Professional care
- More than just senior care
- We're locally owned
- Providing "Peace of Mind" since 1998 across America

Nationally Known Locally Owned

- Bathing Assistance
- Dressing Assistance
- Grooming
- Assistance with Walking
- Medication Reminders
- Errands
- Shopping
- Light Housekeeping
- Meal Preparation
- Friendly Companionship
- Flexible Hourly Care
- Respite Care for Families
- Live-in Care

Serving the Mid-Willamette Valley

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250 Broadalbin St. SW Suite 230
Albany, OR 97321
visitangels1@yahoo.com

www.visitingangelsalbany.com

Scan to learn more about
Visiting Angels



Each Visiting Angels agency is independently owned and operated.



WE CARE EVERY DAY IN EVERY WAY



Rest Assured! Visiting Angels Are At Your Door!

Visiting Angels provides seniors and adults with the needed assistance to continue living at home. With our local agency in your community and hundreds of Visiting Angels agencies across America, our mission is to maintain the independence and familiar surroundings for those in need of care.

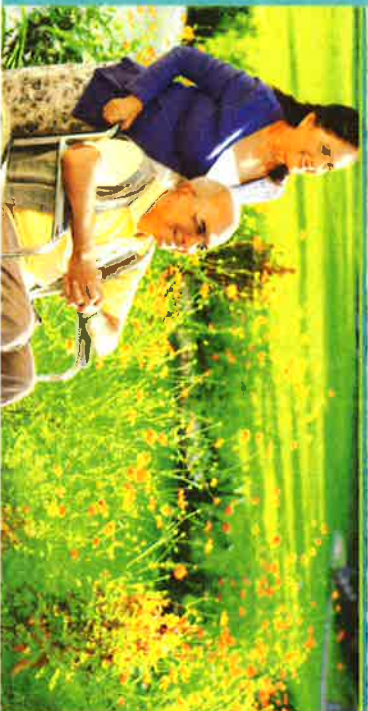
Select Your Caregiver®

You'll have the opportunity to interview and make the final decision on selecting any caregiver we refer to you, before care begins. We pride ourselves in matching the needs of your loved-one with the experience of our caregivers.



Our Angels Have Earned Their Wings

Visiting Angels only hires experienced caregivers. Our independently operated homecare agencies are trained to run the most comprehensive background screenings in the industry on every caregiver, including State, County and Federal searches. For this reason, "Peace of Mind" has become synonymous with the Visiting Angels name.



We're All About Relationships

The families we care for aren't just clients to us. We provide services to many of our families for years because we work hard to establish lasting relationships with them. Like family, we're always here for you!

- A personalized care plan to suit your needs
- Complimentary, no obligation introductory home visit
- Relationships that stand the test of time

